

UNOCH Member's Meeting

March 8, 2011

Minutes



Welcome and Introductions:

Attendance- Jessica Valarezo, Lora Keleman, Lisa Deguzman, Evelyn Bergman, Lana O'Quinn, Mary Bradley, Wei-Chen Lipson, Cathy Nolin, Amy Lavin, and Jay Beckman.

Frank Rodriguez from security was here and gave a talk on violence in the workplace. He gave an overview of what the hospital is doing proactively and the hospitals policies to keep the employees and kids safe. He presented key signs for getting help and deescalating aggression. Our security officers have a security guard card and a clean record. They have monthly meetings for training. They are all IHSS certified; they are trained specifically for the healthcare environment. It is the responsibility of employees to report issues or concerns related to violence or suspicious persons. The security office desk is at ext. 8103. He reviewed what constitutes aggression/violence. Based on FBI profiling, security uses indicators to help them look for people who may be at risk of committing violence her at the hospital. Our parents are under a lot of stress and many of the personal factors are present in a parent with a sick child. We also reviewed the aggression cycle and tips for stopping the cycle or knowing when to get help. At the release state there is an act of violence, this may be as little as a verbal outburst but if left untreated the cycle may speed up and be more and more violent. The universal precautions for aggression include being aware of your surroundings, know the layout and the people, avoid and counteract aggression. Some of the way people can self support themselves is by identifying risking situations and avoiding risky areas. It is also able to signal for help, have a means to escape. After the presentation, we had a question and answer session. Updates on pending arbitrations.

Meeting adjourned.